

Provision of support services in the teleprocessing system for the population census

a. The nature of the contract

The CBS hereby requests bids for a tender for a supplier to provide services to accompany the establishment and operation of the teleprocessing system for the population census. Providing a solution for guidance at every step of the census, as specified in the tender. The winner will be required to provide various teleprocessing services, as specified in this tender.

The services required of the winner will include, among other things:

1. Installation of about 1,600 laptop computers.
2. Technical support for operating the teleprocessing system for training about 2,000 census takers.
3. Support (at the conclusion of the training) in the receipt of material and a transition from a training process to a production process for 1,600 census takers.
4. Support in operating the teleprocessing system in regional offices during the period of the census, for up to half a year.
5. Operating a security and safety headquarters (information systems) to support about 1,600 census takers, for a period of 4 months.
6. Closing down and dismantling the teleprocessing system in the regional offices.
7. Resetting and checking the intactness of 1,600 computers.
8. Providing system security and information security experts.

Details about the services, preconditions, criteria for examining the bids and all the rest of the information are specified in the tender documents.

The use of subcontractors will not be allowed.

b. A summary of the preconditions (the full specifications in paragraph 5 of the tender documents):

The bidder must meet the following conditions, among other things:

The main administrative preconditions for the bidder

- The bidder must be a body legally registered in the official registry.
- The bidder is in possession of all the authorizations and affidavits required, pursuant to the Public Bodies Transactions Law, 5736 – 1976, including an absence of convictions for offenses according to the Foreign Workers Law – 5751 – 1991, and according to the Minimum Wage Law, 5747 – 1987; and proper keeping of accounting records.
- The bidder that is a corporation has no debts to the Registrar of Companies.
- The bidder that is a corporation must be active and defined as a going concern.
- The bidder meets the directives of the Equal Rights for Persons with Disabilities Law, 5758 – 1998.
- The bidder uses only original software and promises to do so for the purpose of the tender.
- The bidder can submit a bid on its own behalf only. No bids for joint ventures will be accepted.
- The deposit for submitting a bid – 100,000 shekels.
- Representatives of the bidder participated in the bidders' conference

The main professional preconditions for the bidder

- The bidder's monetary turnover derived from supplying services to customers in the fields of computerization, information systems, infrastructure and communications is a minimum of 3 million shekels, not including VAT, in each of the years 2019-2021 (inclusive).
- The bidder has supplied in the past and supplies at present, as a principal supplier or as a subcontractor, headquarters support services to a minimum of 3 customers, each of which have at least 600 users, for a period of at least two years (cumulatively) during the years 2018 to 2021 (inclusive).
- The bidder has supplied in the past and supplies at present, as a principal supplier, a team of at least 5 technicians to each customer, to a minimum of 3 customers, each of which have a minimum of 600 users, for a period of at least two years (cumulatively) during the years 2018 to 2021 (inclusive).
- As of the day of submitting the bid, the bidder directly employees, in an employee-employer relationship, at least 20 professional employees who provide computerization services.

The main preconditions for the customer's manager on behalf of the bidder

- Experience in supplying services to customers in the following fields: either computerization, or information systems, or infrastructure or communications – during the years 2018-2021 (inclusive) in managing customers (at least 300 users for each customer) with at least 3 different customers. A minimum of a year for each customer.
- An employee of the bidder in an employee-employer relationship at the time of submitting the bid and for at least 12 months prior to submitting the bid.
- The customer's manager on behalf of the bidder must have a security authorization granted by the Shin Bet security service at Level 3 (Top Secret) at least, in effect for the day of submitting the bids, or that was in effect for the past two years.

c. The period of the contract: 12 months from the day of signing the agreement, with options for extending the agreement for up to one year each time, and up to 3 years (including the original contract period).

d. Receipt of the tender documents, registration, Suppliers Conference and submitting questions about the tender

- The tender documents can be viewed and downloaded from the CBS website at: www.cbs.gov.il, or from the Government Procurement Administration at: www.mr.gov.il
- To participate in the tender you must register by sending an email to micrazim@cbs.gov.il and provide details about the bidder (name, identification number, address, email, phone numbers) and its liaison person for the purpose of the tender (name, email, phone numbers).
- The Suppliers Conference will be held on **Monday, April 25, 2022 (24 Nissan 5782) between 10 A.M. and 12 noon**, in person, at the CBS offices on 66 Kanfei Nesharim Street in Jerusalem, if circumstances permit. The online conference will be held by means of a video meeting using Cisco WebEx, Microsoft Teams or Zoom, for example. In the event that the conference is held in online, a link will be sent to the registered bidders, as an invitation to the Suppliers Conference.
- Registration for the tender and the Suppliers Conference will be conducted until **Tuesday, April 12, 2022 (11 Nissan 5782) at 8 P.M.**, and will include information about the suppliers' representatives at the conference.

• Participation in the Suppliers Conference is mandatory

5. Clarification questions and inquiries: should be sent to the CBS liaison person, at micrazim@cbs.gov.il. All communications relating to this tender, including questions and requests for clarification, will be made in writing only, until Wednesday, April 27, 2022 (24 Nissan 5782) at 8 P.M.

6. Submitting bids – The bid should be submitted in Hebrew, with an original + copy + digital copy, together with all the documents and the agreement, in an envelope marked "Tender 11/2022" to the CBS Tenders Box, 66 Kanfei Nesharim Street Jerusalem.

7. The final date for submitting bids for the tender is Wednesday, May 11, 2022 (10 Iyar 5782) at 12 noon.